

WAICU Leadership Development Program

Program Features and Benefits

- Opportunity for all WAICU members seeking to obtain training for new supervisors and managers.
- The program offers essential, advanced, and accelerated leadership training series.
- Courses are geared toward higher education, and can be used as a human resources performance development tool.
- Employees completing the entire program receive continuing education units, a certificate of completion, and a plaque presented at an awards luncheon.
- Training modules will be hosted at various WAICU-member facilities.
- WAICU negotiated a significant price savings for members.
- The WAICU Human Resources Directors developed the program, and then evaluated and refined the program by participating in each of the three modules prior to the full roll-out on campuses.
- Fees include training by the instructor, curriculum materials, lunch, and break refreshments.

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Modules/Sessions: **Essential Leadership Series – Module 1**
Session 1 – Leadership Skills, Personal Accountability, Motivation
Session 2 – Effective Communication Skills
Session 3 – Conflict Management, Dealing with Difficult People
Advanced Leadership Series – Module 2
Session 1 – The Legal Aspects of Supervision, Interviewing and the Law
Session 2 – Coaching, Progressive Discipline
Session 3 – Performance Management, Performance Reviews, Effective Feedback
Accelerated Leadership Series – Module 3
Session 1 – Delegation, Time Management
Session 2 – Advanced Communications, Diversity
Session 3 – Leading Effective Teams
Electives – Basic Finance, Managing the Change Process, Problem Solving Methodology, Project Management, and How to Conduct an Effective Interview

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